

SMART METER DISPLAY

RESIDENTIAL INFORMATION SHEET



Your new electric smart meter is part of **Shakopee Public Utilities'** Advanced Metering Infrastructure (AMI)—the next generation energy grid. The smart meter uses digital technology as part of SPU's effort to improve customer service and provide more options for you to manage your energy use.

The most common display

Register ID	Display Name	Display View	Measurement Unit	Descriptions of Display
N/A	Network synch status (various codes)		N/A	Signifies the state of the network. This indicates the network is functioning properly.

What do the flashing numbers mean on my smart meter?

Your smart meter's digital display will look different from the display on your previous meter. The table below shows the information that will be cycled through your meter's display. Note that you may not see all of the items listed below. While "d1" will provide your kWh used, the easiest way to track your electric usage is through **SmartHub**. Just visit shakopeeutilities.com and log into SmartHub to view your usage data, get energy conservation tips, and manage your account.

The two small numbers or letters on the upper left of the display view are the Register IDs and correspond to the descriptions below.

Register ID	Display Name	Display View	Measurement Unit	Descriptions of Display
88	Segment test		N/A	The Segment test will illuminate all LCD display segments to test that all parts of the display itself are working.
d1	kWh Del		Kilowatt hour (kWh)	Total energy used since the meter was installed.
r1	kWh Rec		Kilowatt hour (kWh)	Total energy received since the meter was installed. (This applies to solar customers only.)
n	kWh Net		Kilowatt hour (kWh)	Total net energy since the meter was installed. (Net energy applies to solar customers only.)
d4	Demand		Kilowatt (kW)	Maximum power or rate of energy consumed during a 15-minute period, for the month. This is not billed.

Questions about your smart meter or account?

Customer Service: **952-445-1988**

Hours: Mon/Tue/Thu 7:00am–4:30pm • Wed 7:00am–5:00pm • Fri 7:00am–11:00am

Online: shakopeeutilities.com → SmartHub

Service Center: 255 Sarazin Street, Shakopee, MN 55379

This information sheet applies to residential Class 200 meters. Display formats may vary slightly by meter model. For commercial or other meter classes, please contact SPU Customer Service.